# AUSNUTRIA'S APPROACH TO SUSTAINABILITY

### SUSTAINABILITY GOVERNANCE

At Ausnutria, the Board has the responsibility to provide oversight over the management of the Group's sustainability issues, as well as the effectiveness of related risk management and control systems. The Board is also responsible for evaluating and determining material sustainability issues relevant to the Group's business, and ensuring sustainability strategies and the Group's long-term business goals are properly aligned.

About this Report

Message from the Chairman

About Ausnutria

Ausnutria's Approach to Sustainability

Win-win with Customers

Win-win with Employees

Win-win with Business Partners

Friendly with the Environment

Contributing to the Communities

Sustainability Performance Table

HKEx ESG Reporting Guide Content Index

Independent Assurance Opinion Statement Headed by the chairman of the Board, Mr. Yan Weibin, and comprised of regional senior management representatives, a sustainability committee of Ausnutria (the "Sustainability Committee") is in place to support the Board in implementing sustainability strategies within the Group. The Sustainability Committee meets at least three times a year to review feedback from stakeholders and the performance of material sustainability issues, as well as to report all appropriate matters to the Board for decision-making.



To consolidate and streamline the efforts of the subsidiaries, representative(s) from each region is appointed to form a sustainability workgroup (the "Sustainability Workgroup"). It aims to coordinate among local teams and monitor the progress and implementation of sustainability initiatives. Local teams, either the Environmental, Health and Safety ("EHS") or the Health and Safety ("H&S") Committee, are responsible for implementing and executing sustainability initiatives on a daily basis. Senior management from other departments, including the production department, product quality department and human resources department, are also involved to ensure sustainability issues are all well-managed and organised.

During the Year 2019, the Sustainability Committee reviewed the Group's sustainability strategy and consolidated its focus into three sustainability pillars: Better Nutrition, Better Life and Better Environment. The Group also demonstrates a high level of commitment in pursuing sustainability as it pledged to support the United Nations Sustainable Development Goals ("SDGs"), a call for global action to end poverty, protect the planet, and ensure that all people enjoy peace and prosperity by 2030. Eight out of seventeen SDGs are identified to be the most closely connected to the Group's business and sustainability strategy. The Group is working with the Sustainability Committee to develop respective sustainability targets and goals.



## STAKEHOLDER ENGAGEMENT

The Group's approach to stakeholder engagement is designed to ensure effective communications with its stakeholders, thus enabling Ausnutria to better understand and respond to stakeholders' needs. The Group identified key stakeholders as those who can impact or are impacted by its operations and has been continuously engaging them through both formal and informal channels in all levels of the business. This approach helps Ausnutria recognise challenges and opportunities to support continuous improvement in sustainability performance.

Since 2016, the Group also regularly engages key stakeholders to understand their perceptions and priorities on a range of sustainability issues. The last extensive exercise covering over 300 stakeholders was conducted for 2018 through an online survey and interviews with its internal and external stakeholders. Whilst there is no significant and fundamental change in the business, the Group plans to repeat the exercise every three years and engage stakeholders to understand their up-to-date views on sustainability issues.

About this Report

Message from the Chairman

About Ausnutria

### Ausnutria's Approach to Sustainability

Win-win with Customers

Win-win with Employees

Win-win with Business Partners

Friendly with the Environment

Contributing to the Communities

Sustainability Performance Table

HKEx ESG Reporting Guide Content Index

Independent Assurance Opinion Statement

Shareholders and investors Government and regulators **Employees** rfiiith Regular working meetings Online communication platform Investor meetings Regular performance reporting • Employee engagement activities and newsletters Annual General Meetings • Written responses to public consultations Meetings Annual and interim reports Interviews Online surveys Online surveys Ausnutria University Interviews Suppliers and business partners Industry partners Customers Members activities Assessments and site visits Industry conferences and seminars Consumer fairs and events Online surveys Online surveys Customer satisfaction surveys • Training programs Customer hotline Meetings Website and social media Online surveys **R&D** partners Media partners Community partners Press conferences Meetings Community activities Partnerships on various research topics Interviews Online surveys Online surveys Online surveys Conferences and seminars

KEY STAKEHOLDER GROUPS AND THE ENGAGEMENT METHODS

AUSNUTRIA DAIRY CORPORATION LTD / SUSTAINABILITY REPORT 2019 16

\_\_\_\_\_

## MATERIALITY ASSESSMENT

The feedback collected from stakeholders serves as the foundation for assessing and identifying the materiality of sustainability issues, and guides the Board in making informed decisions towards sustainability.

A total of 18 sustainability issues were chosen for consideration in the stakeholder engagement exercises conducted for 2018. Based on the aggregated scores given by the Group's internal and external stakeholders, the 18 sustainability issues were mapped onto a matrix to compare the relative importance and impact to the Group and stakeholders.

The materiality of the issues was reviewed and discussed among the Sustainability

Committee in the Year 2019 based on its understanding of the importance of the issues to the Group. The 18 identified sustainability issues are validated by the Sustainability Committee and regrouped under the Group's three sustainability pillars - Better Nutrition, Better Life and Better Environment - to better reflect the

Life

**Better Life** 

7

8

9

10

11

Employee welfare

Diversity and inclusion

Employee health and safety

Training and development

Community investment

current sustainability challenges and opportunities of the Group.

Better

Nutrition

更優營養

**Better Nutrition** 

Product innovation

Compliance

Customer engagement

Supply chain management

Intellectual property rights

2

3

4

5

6

Product quality and food safety

About Ausnutria

Message from the Chairman

About this Report

Win-win with Customers

Win-win with Employees

Win-win with Business Partners

Friendly with the Environment

Contributing to the Communities

Performance Table

HKEx ESG Reporting Guide Content Index

